

# Data, Technology, Addressing

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**Wednesday, July 26, 2022**

## Items from Tuesday's General Session and Discussions

Mail In Measurement:

Q: need to use CRID of eDoc submitter. As mailer, how do we check

A: engage eDoc submitter. (BRING UP IN FOCUS SESSION)

Deploying ability for Carriers to use MDD to file COA corrections

- Triggers?
- Allowed Actions?

**RESOLUTION: Just taking a current manual processes that uses a form and enabling on the MDD. Will review form / changes in UG#5 as an industry education on processes**

USPS Discussion of ACS Manual Notices

**RESOLUTION: will discuss in UG#5 who is / why still using manual notices – and what should the future be**

Routes under 8hrs – what changes are being made to accomplish this – and how often are those changes being needed?

## Items addressed in Pre-MTAC Webinar – Any Questions?

Federal Register Addressing Standards (change to CASS version dates and allowed usage timeframes which are reported on the 3553)

- DMM changes effective October 1, 2022
- Software developers have until August 1, 2023 to implement PS Form 3553 changes
- CASS Cycle 'O' will not test the PS Form 3553 changes
- Business Mail Acceptance will not reject a mailing due to PS Form 3553 dates not being updated

Update on UG#5 Addressing Items / Initiatives - items mention from prior MTAC plus any new items

- ACS Consistency Analysis repeated – showing improvement in consistency
- Other items still in progress

## Items addressed in Pre-MTAC Webinar – Any Questions?

### 04/22 ACTION ITEM:

#### Performance Reports

- Add the standard Performance slides to Pre-MTAC preferred
- - Include % of volume in measurement that generated these numbers
- To factor out service standards – report % delivered per # days
- Add performance report on Remittance Mail: commented that looking to be able to provide an ETA in ~ Month. Provide update at next MTAC
- Isolate / report by entry locations

Want data to show value of getting mail into measurement

- Performance slides presented
- Mail In Measurement %'s shared
- Shared % delivered by Delivery Days

From Network Operations Pre-MTAC:  
Connect Dashboard

Statement made that any review of data and future modifications or improvements was to go through IV.

## Focus Meeting Discussion Items

Update on TT 35 - Mail in Measurement and other efforts related to getting more Mail in Measurement

TT35 (Mail in measurement with focus on Start-The-Clock)

- Began meeting in April 2022 and meets bi-weekly
- Have designed a proposed new reporting format to easily show trends and highest impacts across all reasons impacting Mail in Measurement
- Discussed and investigated several specific exclusion situations provided by Industry team members
  - Discussed and investigating what is a process execution issue vs. a current process issue
  - Discussed and evaluating preliminary ideas for potential enhancements to the existing induction method determination rules
- Reviewed the current Postal Service Start-the-Clock rules

## Focus Meeting Discussion Items

**From Pulse Call:** Notice high quality yellow labels and printing - such that can actually scan now. Was/is this a planned upgrade / rollout across all systems or just when a location needs a replacement?

**RESOLUTION:** Gary – not seen any program, think just a local replacement but will double check and inform if not the case.

**From Pulse Call:** can we get performance reporting on Remittance Mail

**RESOLUTION:** treated the same as Single Piece FC mail – and now in measurement for those numbers.

**From Pulse Call:** On UAA pieces that end up getting returned, seeing greater delays in getting the pieces back and as well as spread out over a greater time period.

**From Pulse Call:** For pieces that end up "Failed First Attempt" - can we get reporting: quantity and %, as well as trending across the last 2 years?

## Focus Meeting Discussion Items

**From Pulse Call:** With Cluster Boxes - for when there is not enough space for delivery, how often is the Carrier forced to the doorway?

**RESOLUTION:** Likely not have those stats – the “why” needed to go to the doorway.

**04/22 ACTION ITEM:** When issue between Origin and STC, hard to determine where the issue is (issue getting it on a truck vs getting received). Are there other scans (existing or that could be added) to identify and/or use crowd sourcing data to provide additional information.

**RESOLUTION:** USPS using data to identify where an issue and track down. Seeing an improvement. If you have specific lane issues – share with USPS

**01/22 ACTION ITEM:** Request to add delivery times impacts from redirects to Industry Alerts.

**RESOLUTION:** As a rule – no. Would either have a high level of inaccuracy or cause a delay in getting an alert out to get a reasonably accurate estimate.

**01/22 ACTION ITEM:** Advanced Expected Delivery Date. Keep industry updated on status progress and plans.

thank you!